

1. Rights of Prospective/Certified Clients:

a) Use of Certification Mark:

Clients typically have the right to use ICMED logo on their advertising and marketing materials.

b) Access to Resources:

Clients may be entitled to access resources and information provided by IPC-MvPI to help maintain compliance with the standards.

c) Recognition:

Certification brings recognition and credibility in the market, demonstrating adherence to quality and safety standards.

d) Feedback and Improvement:

Clients may have the right to receive feedback from IPC-MvPI, including suggestions for improvement.

2. Duties of Prospective/Certified Clients:

a) Compliance:

Maintain compliance with the requirements outlined in the relevant standards (ICMED 9000 and ICMED 13485).

b) Documentation:

Keep accurate records and documentation to demonstrate compliance with the certification standards.

c) Notification of Changes:

Inform IPC-MvPI of any significant changes in the organization that may affect its compliance with the certification standard.



INDIAN PHARMACOPOEIA COMMISSION
Materiovigilance Programme of India (IPC-MvPI)

Rights and Duties of Prospective/Certified Client

d) Continual Improvement:

Actively pursue continual improvement in quality management systems or processes to enhance overall performance.

e) Cooperation with IPC-MvPI's personnel:

Cooperate with IPC-MvPI's personnel during conformity assessment activities.

f) Fees and Renewal:

Fulfill financial obligations, including payment of certification fees and renewal fees.

g) Communication:

Communicate openly and transparently with IPC-MvPI regarding any issues, concerns, or changes that may impact certification.

This Rights and Duties of Prospective/Certified Client have been approved by Quality Manager
[Indian Pharmacopoeia Commission - Materiovigilance Programme of India]